



Last updated 27 June

Kiva Spa will remain **open** and amend operation to comply with the latest NSW Health Guidelines in the following ways:

Massage therapists will consult with their clients in the outdoor meeting area, and wear a mask during sessions. Massage clients are not required to wear masks unless they require a private consultation, however they need to keep their distance from their therapist all the time they are not on the treatment table.

Bathhouse sessions are bookings only and will run strictly on the hour. Permitted numbers reduced to 15 people per session, plus massage clients. Two hour sessions are not available but two back to back one hour sessions may be booked, subject to availability.

Clients and staff are asked not to attend if they are at all unwell and we will waive our usual refund policy to accommodate the circumstances.

These conditions will remain in place until **9 July**.

Thank you for helping keep the Kiva safe!